

## **Activating your myNEU account**

Your myNEU account is your electronic portal to the university. Among others, your myNEU account allows you to access your

- Student information: view and update your contact information;
  - Academic records: grades, registration history, unofficial transcript;
  - Student account: bills, payment;
  - Financial aid: application status, fund disbursement status;
  - Refund request;
  - Waive health insurance;
  - Access Blackboard, the Northeastern Online course management tool.
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To activate your myNEU account, please go to:

[https://nuapps1.neu.edu/applications/myneumailhome2.nsf/NEU\\_Menu?OpenForm](https://nuapps1.neu.edu/applications/myneumailhome2.nsf/NEU_Menu?OpenForm) and click on "Activate Account" under the Students, Faculty, and Staff section.



### Get a myNEU Username and Password

#### Students, Faculty, and Staff

> [Activate Account](#)

#### Parents/Guardians

Obtaining a Parent/Guardian myNEU Account is a two-step process. Please follow the directions below to begin.

*Information about who is eligible for Parent Portal Services.*

##### STEP 1

First, you must Request an Account by selecting the link below.

> [Request Account](#)

##### STEP 2

After your request has been accepted by your student, and they have provided you with the necessary information, please select the link below to Create Your Account.

> [Create Account](#)

Refer to our FAQ for [Questions](#) about your Portal account.

Any questions? Please visit the InfoCommons in Snell Library, e-mail [help@neu.edu](mailto:help@neu.edu) or phone 617-373-4357(HELP).

You will then be prompted to below screen to read through and accept the Terms of Use. Please read through the terms and click Accept to continue. If you do not accept the terms, you will not be allowed access to the myNEU portal.



 Exit

Use of myNEU services is subject to the terms of the Northeastern University Appropriate Use Policy for Computer and Network Resources. This policy is available [online](#).

#### How to Register Your Choice

To accept myNEU services, click the "**Accept**" button. By clicking this button, you agree to accept the services described above, and to use them in compliance with the Appropriate Use Policy.


To decline myNEU services, click the "**Decline**" button. By clicking this button, you decline any services offered through myNEU.





Decline

After you accept the terms, you will be asked to provide information to activate your account.

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myNEU account self-registration 

 Print  Exit

**Account Activation**

The following information will be used to verify your identity:

Last 4 Digits of your Social Security Number (or your International ID):

Your date of birth in format (mmddyy):

5 Digit ZIP code of your permanent address:

Your last name:

Please enter the password you would like associated with your myNEU account. For Faculty and Staff, please be aware the password specified will also be utilized for NUnet services (including Exchange/Outlook). The password is case sensitive, and must be at least 6 characters long.

Desired myNEU Password:

Confirm myNEU Password:

The challenge question and answer will be used to verify your identity should you need to reset your password. Please choose a question that has an answer that is hard to guess, and that only you will know. The challenge answer is case-sensitive. To create a more secure challenge answer, make a phrase that is nonsensical. Do not use birthdate, favorite color, nickname or other common information. Use a combination of upper and lower case characters. Your challenge answer cannot be identical to your challenge question. Remember, when resetting your password, the challenge answer must be entered in exactly the same case as it was created.

Example of challenge question: "What is my secret shame?"  
Example of challenge answer: "EATING yellow flowers"

Challenge Question:

Challenge Answer:

Done

When you are done, click Save to continue.

Your myNEU account is now activated.

Please log in at <http://myneu.neu.edu/cp/home/loginf> and



welcome to  
**myNEU**

online services for the **Northeastern University** community

secure access login

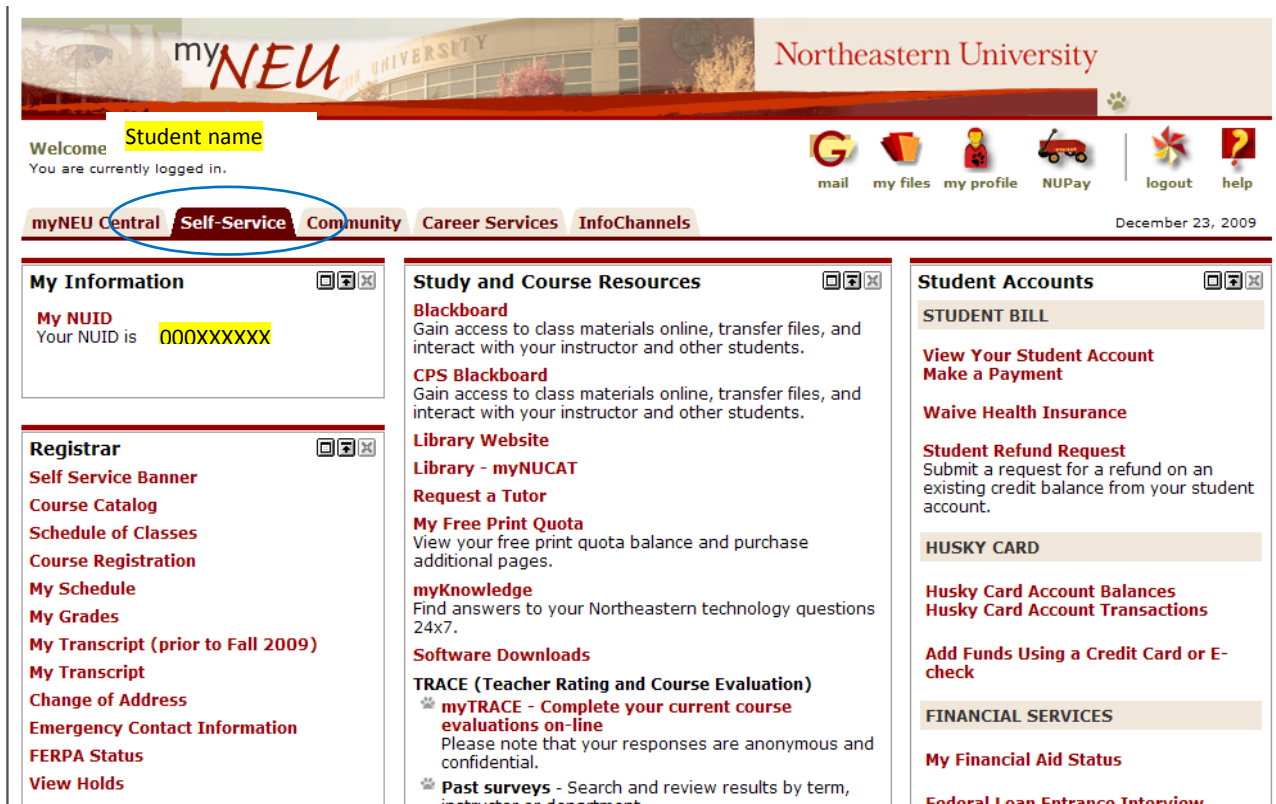
myNEU Username:

myNEU Password:

[How do I get a myNEU username and password?](#)

[Having problems logging in?](#) [Forgot your password?](#)

start using your myNEU account. Be sure to select the "Self-Service" tab to access your records.



myNEU Northeastern University

Welcome **Student name**  
You are currently logged in.

mail my files my profile NUPay logout help

myNEU Central **Self-Service** Community Career Services InfoChannels December 23, 2009

<b>My Information</b> My NUID Your NUID is 000XXXXXX	<b>Study and Course Resources</b> <b>Blackboard</b> Gain access to class materials online, transfer files, and interact with your instructor and other students. <b>CPS Blackboard</b> Gain access to class materials online, transfer files, and interact with your instructor and other students. <b>Library Website</b> <b>Library - myNUCAT</b> <b>Request a Tutor</b> <b>My Free Print Quota</b> View your free print quota balance and purchase additional pages. <b>myKnowledge</b> Find answers to your Northeastern technology questions 24x7. <b>Software Downloads</b> <b>TRACE (Teacher Rating and Course Evaluation)</b> myTRACE - Complete your current course evaluations on-line Please note that your responses are anonymous and confidential. Past surveys - Search and review results by term, instructor or department.	<b>Student Accounts</b> <b>STUDENT BILL</b> <b>View Your Student Account</b> <b>Make a Payment</b> <b>Waive Health Insurance</b> <b>Student Refund Request</b> Submit a request for a refund on an existing credit balance from your student account. <b>HUSKY CARD</b> <b>Husky Card Account Balances</b> <b>Husky Card Account Transactions</b> <b>Add Funds Using a Credit Card or E-check</b> <b>FINANCIAL SERVICES</b> <b>My Financial Aid Status</b> <b>Federal Loan Entrance Interview</b>
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