

**MASSACHUSETTS DEPARTMENT OF PUBLIC HEALTH**  
**Emergency Preparedness Regional Roles and Contact Information**

| <b>Regional Health Educator</b>   | <b>Regional Coordinator</b>  | <b>Regional Hospital Coordinator</b>   |
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| <p><b>Primary Audiences:</b> Local Boards of Health, Healthcare Providers and Infection Control Specialists</p> <p><b>Other Audiences:</b> Local Public Safety, Emergency Management, School Health and others who have a role in emergency preparedness planning and response.</p> <p><b>Mission:</b> Assess the public health infrastructure relative to education and training needs for emergency preparedness, surveillance, reporting and control of infectious diseases, and response to all-hazards public health emergencies on a regional and statewide basis. Based on the assessment(s), conceptualize, implement and evaluate education and training initiatives, including curriculum development and train-the-trainer programs, through a variety of formats to suit regional needs.</p> <ul style="list-style-type: none"> <li>• Collaborate with MDPH Bureaus within the Center for Emergency Preparedness, and relevant associations and agencies, to coordinate education and training. Develop partnerships with local boards of health professional associations, schools of public health, medicine, public safety and others.</li> <li>• Collaborate closely with other MDPH regional staff to ensure programmatic coordination and efficiency.</li> <li>• Work with Center for Emergency Preparedness staff in the promotion and implementation of the Local Public Health Institute (an administrative umbrella for local public health education and training).</li> <li>• Collaborate with local health officials and others to develop and implement regional or statewide drills, simulations, and other events.</li> <li>• Assist with response to public health emergencies as needed.</li> </ul> | <p><b>Primary Audiences:</b> Local Boards of Health</p> <p><b>Other Audiences:</b> Local Public Safety, Emergency Management, Regional Homeland Security Councils, the healthcare delivery system and others who have a role in emergency preparedness planning and response.</p> <p><b>Mission:</b> Provide consultation and support regionally to local boards of health to strengthen the capacity to respond to public health needs, including assistance with needs assessment, organizational and coalition development, and strategic all-hazards emergency preparedness efforts.</p> <ul style="list-style-type: none"> <li>• Work with local boards of health, hospitals, local public safety, and other local and regional stakeholders to assist in developing all-hazards public health emergency response plans to supplement local comprehensive emergency management plans and to enhance their response capability to disaster situations.</li> <li>• Identify and implement MDPH Center for Emergency Preparedness program goals and objectives regionally.</li> <li>• Integrate MDPH Center for Emergency Preparedness initiatives and strategies with those of local health officials within their respective regions.</li> <li>• Collaborate closely with MDPH central and regional staff to ensure programmatic coordination and efficiency.</li> <li>• Collaborate with local health officials and others to develop and implement regional or statewide drills, simulations, and other events.</li> <li>• Assist with response to public health emergencies as needed.</li> </ul> | <p><b>Primary Audiences:</b> Hospitals</p> <p><b>Other Audiences:</b> Local and regional EMS, Public Safety, Emergency Management, the healthcare delivery system and others who have a role in emergency preparedness planning and response.</p> <p><b>Mission:</b> Provide consultation, coordination and support to hospital emergency preparedness programs to strengthen their capacity to respond to public health needs, particularly in response to mass casualty incidents such as acts of bioterrorism, natural disaster and pandemic.</p> <ul style="list-style-type: none"> <li>• Work with hospital emergency preparedness personnel to assist them in developing emergency preparedness plans, hazard vulnerability assessments and enhancing their response capability to disaster situations.</li> <li>• Coordinate region-wide preparedness activities among all of the hospitals in the region including participation in statewide emergency communications systems.</li> <li>• Assist the hospitals in working with local and regional boards of health, local and regional public safety, EMS and other local and regional stakeholders to develop and enhance regional and local emergency response plans.</li> <li>• Collaborate closely with MDPH central and regional staff to ensure programmatic coordination and efficiency.</li> <li>• Collaborate with hospital emergency preparedness personnel and various state and local emergency medical and public safety agencies to develop and implement regional exercises and simulations to test preparedness plans.</li> <li>• Assist with response to public health emergencies as needed.</li> </ul> |

Names and contact information are listed on page 2

| <b>Region</b>              | <b>Regional Health Educator</b>   | <b>Regional Coordinator</b>   | <b>Regional Hospital Coordinator</b>   |
|----------------------------|---|---|--|
| <b>1<br/>Western</b>       | <b>Barbara Coughlin, RN</b><br>MDPH - Western MA Regional Office,<br>23 Service Center Rd., Northampton, MA 01060<br>Phone: (413) 586-7525 x1165; Fax: (413) 784-1037<br>Email: barbara.coughlin@state.ma.us                | <b>Don Snyder, MPH</b><br>MDPH - Western MA Regional Office,<br>23 Service Center Rd., Northampton, MA 01060<br>Phone: (413) 586-7525 x1117; Cell: (413) 326-1051<br>Fax: (413) 784-1037<br>Email: donald.snyder@state.ma.us                      | <b>Gail Bienvenue-Mailhott, RN, MBA</b><br>MDPH - Western MA Regional Office,<br>23 Service Center Rd., Northampton, MA 01060<br>Phone: (413) 586-7525 x1161; Nextel: (617) 438-1466<br>Direct Connect: 180*17620*37<br>Email: gail.bienvenue-mailhott@state.ma.us   |
| <b>2<br/>Central</b>       | <b>Kathleen Gilmore, MEd</b><br>MDPH - Western MA Regional Office<br>23 Service Center Rd., Northampton, MA 01060<br>Phone: (413) 586-7525 x1149; Fax: (413) 784-1037<br>Email: kathleen.gilmore@state.ma.us                | <b>Kerry Clark*</b><br>MDPH - Central MA Regional Office,<br>25 Meade St., Worcester, MA 01610<br>Phone: (508) 799-8482 ; Cell: 774-272-0824<br>Fax: (508) 799-8489<br>ClarkK@charterinternet.com   | <b>Seth Peters</b><br>MDPH - Central MA Regional Office,<br>25 Meade St., Worcester, MA 01610<br>Phone: (508) 799-1763; Nextel: (617) 593-8029<br>Email: PetersS@ci.worcester.ma.us  |
| <b>3<br/>Northeast</b>     | <b>Elizabeth Land, MS</b><br>MDPH - Northeast Regional Office, Tewksbury Hospital, 365<br>East St., Tewksbury, MA 01876<br>Phone: (978) 851-7261 x4027; Fax: (978) 640-1027<br>Email: elizabeth.land@state.ma.us            | <b>David Trout, AICP</b><br>MDPH - Northeast Regional Office, Tewksbury Hospital, 365<br>East St., Tewksbury, MA 01876<br>Phone: (978) 851-7261 x4077; Cell: 978-815-5366<br>Fax: (978) 640-1027<br>Email: david.trout@state.ma.us                | <b>Philip Stoner, MS, MBA, FACHE</b><br>MDPH - Northeast Regional Office, Tewksbury Hospital,<br>365 East Street, Tewksbury, MA 01876<br>Phone: (978) 851-7261 x4046; Nextel: (617) 593-3438<br>Direct Connect: 180*17620*53<br>Email: <a href="mailto:philip.stoner@state.ma.us">philip.stoner@state.ma.us</a>                                  |
| <b>4a<br/>Metro West</b>   | <b>Judith Chevarley, MPH</b><br>MDPH - State Laboratory Institute,<br>305 South St., Jamaica Plain, MA 02130<br>Phone: (617) 983-6800; Fax: (617) 983-6868<br>Email: judith.chevarley@state.ma.us                           | <b>Archana Joshi, MPH</b><br>MDPH - Canton Regional Office, 3 Randolph St.<br>Donovan Building, 2 <sup>nd</sup> Floor<br>Canton, MA 02021<br>Phone: (781) 828-1310; Cell: 617-217-8519<br>Fax: (781) 828-7703<br>Email: archana.joshi@state.ma.us | <b>Judy Bernice, MBA, MT (ASCD), CLMAF, CHE</b><br>MDPH - Canton Regional Office, 3 Randolph St., Donovan<br>Building 2 <sup>nd</sup> Floor, Canton, MA 02021<br>Phone: (781) 828-7531; Nextel: (617) 593-7802<br>Direct Connect: 180*17620*123<br>Email: judith.bernice@state.ma.us   |
| <b>4b<br/>Metro Boston</b> | <b>Vacant</b><br>MDPH – State Laboratory Institute<br>305 South St., Jamaica Plain, MA 02130<br>Phone: (617) 983-6800; Fax: (617) 983-6868  | <b>Leigh Mansberger, MD, MPH*</b><br>Cambridge Health Alliance<br>119 Windsor St., Cambridge, MA 02139<br>Phone: (617) 665-3688; Fax: (617) 665-3888<br>Email: <a href="mailto:lmansberger@challiance.org">lmansberger@challiance.org</a>         | <b>Judy Bernice, MBA, MT (ASCD), CLMAF, CHE</b><br>MDPH - Canton Regional Office, 3 Randolph St., Donovan<br>Building 2 <sup>nd</sup> Floor, Canton, MA 02021<br>Phone: (781) 828-7531; Nextel: (617) 593-7802<br>Direct Connect: 180*17620*123<br>Email: judith.bernice@state.ma.us   |
| <b>4c<br/>Boston</b>       | <b>Rebecca Phillips, MSW, MPH*</b><br>Associate Director<br>DeValle Institute for Emergency Preparedness<br>767 Albany St., Boston, MA 02118<br>Phone: (617) 343-1371; Fax: (617) 343-1310<br>Email: phillips@bostonems.org | <b>Natalie Grant*</b><br>Boston Public Health Commission<br>767 Albany St., Boston, MA 02118<br>Phone: (617) 343-1373; Fax: (617) 343-1121  | <b>Thea Ivester*</b><br>Boston EMS, 767 Albany St., Boston, MA 02118<br>Phone: (617) 343-1165; Fax: (617) 343-1199;<br>Cell: (617) 438-7684<br>Email: ivester@bostonems.org<br><br><b>Jeremiah Kunze*</b><br>Conference of Boston Teaching Hospitals<br>11 Beacon St., Suite 710, Boston, MA 02108<br>Phone: (617) 723-6100; Fax: (617) 723-6111 |
| <b>5<br/>Southeast</b>     | <b>Lisa Crowner</b><br>MDPH – Southeast Regional Health Office<br>1736 Purchase Street, New Bedford, MA 02740<br>Phone: (508) 984-0619<br>Fax: (508) 984-0605<br>Email: lisa.crowner@state.ma.us                            | <b>Diane Brown-Couture, ALM</b><br>MDPH – Southeast Regional Health Office<br>1736 Purchase Street, New Bedford, MA 02740<br>Phone: (508) 984-0614; Cell: 774-406-6738<br>Fax: (508) 984-0605<br>Email: diane.brown-couture@state.ma.us           | <b>Ed Hennegan</b><br>MDPH<br>250 Washington Street, F. 1, Boston, MA 02108<br>Phone: (617) 624-5718; Nextel: (617) 212-5929<br>Direct Connect: 180*17620*19<br>Email: ed.hennegan@state.ma.us   |